

# COVID-19 8 STEP SYSTEM

1



## TELEPHONE TRIAGE

I will call to check how you are and confirm processes for attendance.

2



## PAPERWORK

Your appointment reminder email will contain a link to an online form, please complete to confirm you are happy to receive treatment.

3



## PAYMENT

Payment is to be made online on the same day as your appointment.

4



## BE ON TIME

Be on time and wait outside / in your car until the door is opened for you.

5



## HAND HYGIENE

Please use the hand sanitiser provided on-site.

6



## TEMPERATURE CHECK

Temperature and oxygen levels will be taken and recorded upon arrival.

7



## TREATMENT

All hard surfaces, treatment benches and door handles are cleaned between patients with anti-viral and anti-bacterial spray. There is a gap of 15 minutes between each patient.

8



## PROTECTIVE CLOTHING

I will be wearing disposable PPE (gloves, mask, apron) for every patient.